

To Whom It May Concern,

## FMC130 firmware update to the latest base firmware

We would like to inform you that an recently the older firmware **03.27.07.Rev.252** of **FMC130** devices was identified with the issue to detect hardware while being updated via Configurator. As a consequence, the status of the device will be **“Not Supported”** over Configurator tool for around **a few minutes** after the update process **to the most recent firmware**.

Firmware and device functioning was not affected during this process. The mistake occurred due the firmware update from older firmware version. After a bit of time device will **recover automatically**. The reason of this issue was already identified.

The mismatch will appear only **once**, while having the updates to the most recent firmware version from the old version of firmware, after update to the **03.27.13.Rev.54** the more recent versions of firmware can be used, and the issue **will not** appear again.

To fasten the process of device configuration, we recommend to update the devices via FOTA WEB, from the old firmware to the new one.

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